

PRESENT:

Councillors: Furey (Chairman) Savage (Vice Chairman)

Ashcroft	Mrs Houlgrave
Mrs Blake	Nixon
Bullock	O'Toole
Cotterill	Pendleton
Delaney	Pryce-Roberts
Devine	D Westley
Mrs C Evans	Whittington

Officers: Director of Housing and Inclusion (Mr B Livermore)
Deputy Borough Treasurer (Mr M Kostrzewski)
Tenant Participation Manager (Ms T Berry)
Partnership & Performance Officer (Ms A Grimes)
Assistant Solicitor (Mr N Astles)
Principal Overview and Scrutiny Officer (Mrs C A Jackson)

47. APOLOGIES

There were no apologies for absence.

48. MEMBERSHIP OF THE COMMITTEE

In accordance with Council Procedure Rule 2, Members noted the termination of membership of the Committee of Councillors Davis, Greenall, Kay and Pope and the appointment, for this meeting only, Councillors Pryce-Roberts, Mrs C Evans, O'Toole and Mrs Blake respectively, thereby giving effect to the wishes of the Political Groups.

49. URGENT BUSINESS

There were no items of urgent business.

50. DECLARATIONS OF INTEREST

1. Councillors Devine, Nixon and Pendleton declared a disclosable pecuniary interest in item 9 'Tenant Involvement Strategy 2016-18' as tenants of council accommodation or a relative is a tenant of rented Council accommodation, but by virtue of a dispensation, were able to speak and vote on this item.
2. Councillor Cotterill declared an interest in agenda item 10 'Council Plan 2016-28' in lines within it that referred to partnership organisations as a governor of Lathom High School but was able to speak and vote as it did not relate particularly to that school.

51. DECLARATIONS OF PARTY WHIP

There were no declarations of a Party Whip.

52. MINUTES

RESOLVED: That the minutes of the meeting held on 28 January 2016 be received as a correct record and signed by the Chairman.

53. RELEVANT MINUTES OF CABINET

Consideration was given to the minutes of the Cabinet held on 15 March 2016.

RESOLVED: That the minutes of the Cabinet meeting held on 28 January 2016 be noted.

54. CALL-IN

There were no items under this heading.

55. TENANT INVOLVEMENT STRATEGY 2016-18

Consideration was given to the report of the Director of Housing and Inclusion that set down details on the new Tenant Involvement Strategy 2016-2018 and the associated Action Plan.

In discussion questions were raised in respect of :

- The Visions for Housing and Inclusion / Tenant Involvement – not to be “stand-alone”; integration as part of the “one Council approach”.
- Wider community involvement – benefits for owner occupiers and tenanted residencies.

The Tenant Involvement Manager attended the meeting and responded to questions referring to details as set down in the Strategy and provided feedback in relation to wider involvement with local communities.

RESOLVED: A. That the Strategy and associated Action Plan be noted.

- B. That the agreed comment to be submitted to the Director of Housing and Inclusion, in consultation with the Portfolio Holder, be “that consideration be given to ensuring that the “Visions”, as set down at page 2, are fed through to the management comment as contained in the Council Plan 2016-2018”.

56. COUNCIL PLAN 2016-18

Consideration was given to the report of the Chief Executive that gave details of the Council Plan 2016-18 (Appendix A, Version dated 24 February 2016) as contained on pages 637 to 659 of the Book of Reports and on page 671, as circulated, on the Financial Position that sought agreed comments, if any, following consideration by

Cabinet at its meeting on 15 March 2016 and prior to consideration of the final version of the Plan by the Council at its meeting on 13 April 2016.

In discussion comments and questions were raised in respect of:

- Northern Powerhouse – appropriateness within the Introduction (page1).
- Organisational Overview (page 3) – inclusion of “schools” in list.
- Development Contracts – conflict of interests.
- Promotion of the Borough – “brand”; widening customer appeal; modes of advertisement; exploring technology; strategic role of “tourism”, focus of places of visitor interest in West Lancashire..
- Ormskirk Town Centre – Tourist Information (car parks; location of visitor attractions.)

The Partnership and Performance Officer attended the meeting provided an overview and clarification, referencing details as set down in the report.

RESOLVED: That the agreed comments to be referred to Council on 13 April 2016 for consideration be:

1. The removal, within the Introduction at page 1, paragraph 3 of reference to Northern Powerhouse.
2. At page 3, paragraph 1 (Organisational Overview), the inclusion of “schools” within those partners listed.

57. CORPORATE PERFORMANCE MANAGEMENT 2016-2017

Consideration was given to the report of the Borough Transformation Manager & Deputy Director of Housing and Inclusion as contained on pages 661 to 669 of the Book of Reports that detailed the Suite of Performance Indicators for adoption as the Council’s Corporate PI Suite 2016/17 and sought agreed comments, if any, prior to final adoption, following approval by Cabinet at its meeting on 15 March 2016.

In discussion comments and questions were raised in respect of the following performance indicators:

- N152 (Working age people on out of work benefits) – interaction of PIs (Council Plan – ambition for employment); capture of data / presentation; target setting.
- WL108 (Average answered waiting time for callers to the contact centre (seconds) – increase in target; staffing complement; impact of impending introduction of “new” communication system; monitoring of “linked” PIs (WL90 & WL19b).
- TS1 (Rent collected as % of rent owed (excluding arrears b/f) – impact of Universal Credit (UC) and further roll-out; concerns in terms of the “risk register”; impact of future benefit caps.

The Partnership and Performance Officer attended the meeting provided an overview and clarification, referencing details as set down in the report.

RESOLVED: A That the agreed comments to be submitted to the Borough Transformation Manager & Deputy Director of Housing and Inclusion, in consultation with the Leader of the Council as Portfolio Holder, be:

1. In relation to PI N152, “that consideration be given to a suitable target to reflect the ambition for employment in relation to PI N152.”
2. In relation to PI WL108, “this Committee urges Cabinet to stay within the existing target of 30 seconds to maintain quality of service.”
3. In relation to comment 2 above, “that email clarification be sought in relation to the issues (associated with the target increase) and an undertaking that this Committee revisit this issue in 3 months when further information on the telephony system is available.”
4. In relation to PI TS1, “that Cabinet be invited to consider whether to increase the “risk level” related to UC.”

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Chairman